

Attn. : Valued Business Partner

From : Jordan Chong, General Manager of The Bayview Hotel Pattaya, Thailand

Subj. : Garden Wing Upgrading Project Announcement

Date : 17 February 2018

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Dear Sir / Madam,

The Bayview Hotel Pattaya has been conducting a number of upgrading programs over the past couple of years. As we continuously strive to become one of the best hotels in Pattaya, we are excited to announce the second phase of our upgrading plan. This upgrade involves work on the 87 rooms in the Garden Wing (Deluxe Garden View Rooms and Deluxe Pool View Rooms) from 1st May 2018 until 30th September 2018 for approximately five (5) months.

The Tower Wing and all other facilities will operate as usual, except in The View Meeting Room and Garden Pool areas, where there may be occasional noise disturbance. Please note the noise disturbance will not affect the comfort of guests who stay in the Tower Wing.

We apologize in advance for any inconvenience caused during the renovation period. We shall make the utmost effort to limit the amount of noise or disruption during the upgrading process and be assured that our highest priority will be our guests' comfort and well-being.

Thank you in advance for your support and cooperation, and please feel free to contact us if you have any questions regarding the upgrading program; it will be our pleasure to assist you.

Sawasdee and best regards,

Jordan Chong General Manager,

The Bayview Hotel Pattaya