

18 October 2018

Mr Hirano Satoshi  
Assistant General Manager  
**S.M.I. Travel (S) Pte Ltd**  
133 Cecil Street  
#11-01 Keck Seng Tower  
Singapore 069535

Dear Mr Hirano,

#### **HOTEL AND POOL REFURBISHMENT PROGRAMME**

Thank you for your continued support of Fairmont Singapore.

As part of our continuous commitment to deliver the best experiences to our guests, we are delighted to share that the Hotel will be embarking on a guest room improvement and pool refurbishment programme in early 2019.

From 1<sup>st</sup> January to 30<sup>th</sup> June 2019, all guest rooms in the South Tower of Fairmont Singapore will undergo improvement works and upgrading. Concerted considerations will be made to ensure guest comfort and convenience throughout as main works will be carried out from 10.00am to 6.00pm daily except Sundays and public holidays.

Concurrently between 1<sup>st</sup> March to 30<sup>th</sup> June 2019, the swimming pool will also be closed for a total refurbishment as we strive to deliver a wonderful experience for our guests, alternative facilities will be arranged during this period.

These projects collectively reinforce Fairmont Singapore's dedication to create more customer-focused and quality guest experiences for future visits. These developments will revitalise the Hotel's style and comfort in contemporary living, while setting new benchmarks in hospitality for being thoughtfully relevant to the modern day traveler.

We will continue to keep you informed as our renovation progresses. Should you have any queries or require any clarification in the meantime, please contact Ivy Yeo, Assistant Director of Sales, Tours & Travel at +65 6431 5556 or e-mail: [ivy.yeo@swissotel.com](mailto:ivy.yeo@swissotel.com).

Warm regards,



Rob McIntyre  
General Manager, Sales & Marketing