

Dear Client,

ENHANCEMENT WORK SCHEDULE

Thank you for being our valued client.

We are pleased to inform you that Marina Mandarin has officially rebranded to PARKROYAL COLLECTION Marina Bay, Singapore on 1 January 2020. With the rebranding, the hotel will be refreshed with a new look that is inspired by landscape and greenery.

Renovations will be done in phases from 01 April 2020 to early-2021 to the hotel's public spaces, guestrooms, restaurants and meeting facilities, to transform this Marina Bay landmark into a statement "garden in the hotel" with curated lush landscapes and stylish interiors. Enhancement works will only be carried out from 8am to 7pm daily, and the affected areas will be closed off to ensure our guests' safety and comfort.

The following table shows the estimated timeline of the enhancement works:

Period	Areas of work
April to July 2020	<ul style="list-style-type: none">• Guest rooms (partial)• Function spaces, lobby, atrium and group check-in counter at level one• Staircase and planters at levels two and three
July to September 2020	<ul style="list-style-type: none">• Guest rooms (partial)• Lobby and Front Office area at level four• Atrium Lounge and AquaMarine
October to December 2020	<ul style="list-style-type: none">• Guest rooms (partial)• Pool Garden Pavilion and swimming pool• Ballroom at level five• Peach Blossoms• Fitness Centre• Outdoor landscape at level four• Function spaces at level six
December 2020 to February 2021	<ul style="list-style-type: none">• Guest rooms (partial)• Outdoor landscape at level four• Pool Garden Pavilion and swimming pool

Our team of service associates will be on hand throughout this period to assist our guests, who may also contact ONE CONNECT at +65 6845 1000.

We look forward to your continued support as we unveil a new look for PARKROYAL COLLECTION Marina Bay. Thank you.

Yours sincerely,



Melvin Lim
General Manager