

13 August 2021

Dear Valued Partners,

RE: HOTEL RENOVATIONS AT MARINA BAY SANDS

Greetings from Marina Bay Sands.

Marina Bay Sands will be carrying out extensive renovation works at our Hotel in phases from 23 August 2021, as part of our reinvestment to enhance our iconic property. This process is expected to take place over two years. At any one time, only some floors will be taken out of the inventory to facilitate the renovation process. Still, we've advised hotel guests that they may experience higher noise levels at certain times during the day, and some service delays for In-Room Dining and Housekeeping, due to the renovation works.

We have put in place several measures to minimise inconveniences, such as creating a buffer zone around the renovation zone and allocating guests' rooms away from the construction activity.

Renovation takes place at the Hotel during the following times:

Mondays to Fridays:	8.30am – 9.00pm
Saturdays:	8.30am – 7.00pm
Sundays and Public Holidays:	8.30am – 5.30pm

Noise-intensive works are limited to the timing of 11am to 5.30pm on weekdays; and from 1pm to 5.30pm on weekends and public holidays.

Thanks to your support, Marina Bay Sands has been the preferred choice of accommodation in Singapore through the last decade. The refurbishment will allow us to continue to be the best in class for our valued guests.

Thank you for your continued patience and support. If you have any concerns, please feel free to contact us.

On behalf of Marina Bay Sands,
Hannah Nguyen
Assistant Director of Sales

CC: Michael B. Lee – Vice President of Sales